

iPET Network Learner E-Portfolio Guide

This user guide will guide you through the key functions of iPET Network's Learner E-portfolio. We hope you find this guide useful, but if you need further support, contact your Assessor directly.



Time saver: If you've only got a few minutes and you want to see how this works, watch this Video:

Quick guide to iPET Network E-portfolio.

Learner E-portfolio Video

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1. Logging in

Logging into the E-portfolio is very easy, just make sure you have an internet connection and that you type the correct HTTPS or address in the search bar.

As a Learner you will need to use: <u>https://caslep.aptechsystem.co.uk/epc</u>

Once you have opened up/clicked on the link, you will see the Learner login screen pictured below.



Enter your User ID (Candidate Number) and your Password

These will be provided to you via an automated email pictured below

Once you have entered these details, click 'Login'

From: iPET Network < <u>info@ipetnetwork.co.uk</u> > Sent: To: Cc: Subject: iPet ePortfolio (Learner :
Dear Joe Blogg
Your Assessor has now activated your iPet Network ePortfolio.
As this is your first visit, please click the link below and sign-in using the number below as the User ID and Password on the sign in page.
We recommend you change the password to something more memorable using a minimum of 8 characters.
https://caslep.aptechsystem.co.uk
User ID: Your User ID /Candidate Number here
Password: Your Password here

Your allocated assessor will provide you with training on the ePortfolio system.

Tip: Pressing enter doesn't work, you need to click on 'Login' to get into the system

Once you have entered your User ID and Password it will then take you into your E-portfolio, pictured below



2. Overview of Main Home Screens



There are various different options on the top right hand side of the page pictured above

- (1) Email This allows you the learner to send messages to your Assessor in the E-portfolio
- (2) Study online This allows you to access your E-portfolio and where you will complete your answers
- (3) My Resource toolbar This gives you access to your learning materials for your qualification (resources are also available within each assessment on the 'study online' section)
- (4) e-learning This section contains general content and videos you may find useful
- (5) Upload Evidence this allows you to upload evidence required for your qualification such as images and word documents.
- (6) Log out This logs you out of the E-portfolio.

To start your work, click on study online (2) and this will bring up the home screen pictured below.

Within the home screen, it has various options across the dark blue bar, and also options on the left side of the screen. The home screen gives an overview of all the tasks you have been sent from your Assessor

	Learner		You can change your password here	Log out her
Home ~ Inbox ~ Evidence ~	Guidance and Resource ~	Reports ~		
lome Inbox Study Online				
Announcements				
Tasks I need to start (1				
Tasks I have sent to my assessor for marking				
Tasks my assessor has sent back				
Tasks I have started and saved				
Tasks I have completed				

Home Screen

If you select Home, it takes you to the original log in page with the dog wearing glasses.

If you select Home then Dashboard, this page also gives you an overview of your tasks, your progress and allows you to upload a picture if you wish to.

			Learner	
Home 🗸	Inbox ~	Evidence ~	Guidance and Resource \sim	Reports ~
Dashboard				
				iPET Network Learner E-Portfolio Guide June 2024

ome ~ Inbox ~ Ev	idence V Guidance and Resource V Reports V			
e = Dashboard				
Y STATUS			MY PROGRESS	
	Tasks I need to start	0		
UPLOAD IMAGE 🖾	Tasks I have sent to my assessor for marking	0		
	Tasks my assessor has sent back	0	0%	
	Tasks I have started and saved	0	070	
	Tasks I have completed	0		

If you wish to upload an image, please make sure it is a professional one for your qualification.

'Study Online' and Completing Your Work

If you select Inbox then Study Online, this is where you will complete your work online.



Once you are on Study online you will be given an overview of all the tasks you have been sent from your Assessor. You will have five options to choose from.

	Learner	⁰⊠ ()
Home	Guidance and Resource Reports	
lome Inbox Study Online		
Announcements		
Tasks I need to start 🕦		
Tasks I have sent to my assessor for marking		
C Tasks my assessor has sent back		
Tasks I have started and saved		
Tasks I have completed		

Tasks I need to start – All new assessments (units) will be in here, you haven't started any of these yet

Tasks I have sent to my Assessor for marking – Once you have completed assessments (units) and sent them for marking they will be in here.

Tasks my Assessor has sent back – Any assessment (unit) submitted where you have not met all the criteria will be sent back to here and will contain feedback and actions.

Tasks I have started and saved – If you have started work and not fully completed it then it will be in here.

Tasks I have completed – All completed assessments (units) will be in here. Once the unit is in here, you won't be able to make any changes and only view your work (unless your Assessor refers the unit back to you).

ome ~ Inbox ~ Evidence ~ Gu	idance and Resource \vee F	leports ~				
e = Inbox = Study Online						
Announcements	Q&A Type Assessme	nts				
	Assessor	Assessment	Start Date	End Date	Status	Action
Tasks I have sent to my assessor for	New LO Template A	ssessments				
marking	Assessor	Assessment	Start Date	End Date	Status	Action
G Tasks my assessor has sent back		Qualification : 603/5945/6 Unit : 302 Assessment : Unit 302	08-Mar-2022	08-Mar-2023	Open	✓ START
U Tasks I have started and saved		Qualification : 603/5945/6 Unit : 301 Assessment : Unit 301	08-Mar-2022	08-Mar-2023	Open	✓ start
Tasks I have completed		Qualification : 603/5945/6 Unit : 303 Assessment : Unit 303	08-Mar-2022	08-Mar-2023	Open	✓ START
		Qualification : 603/5945/6 Unit : 304 Assessment : Unit 304	08-Mar-2022	08-Mar-2023	Open	✓ START
		Qualification : 603/5945/6 Unit : 305 Assessment : Unit 305	08-Mar-2022	08-Mar-2023	Open	✓ START
		Qualification : 603/5945/6 Unit : 307 Assessment : Unit :307	08-Mar-2022	08-Mar-2023	Open	✓ start

Once you have selected Tasks I need to start, the E-portfolio will then display all tasks that need to be completed as part of your qualification. To start the assessment (unit), select the blue start button.

You can then start to complete your assessments (units).

Underneath each question you can type your answer in the yellow box provided called 'Learner answer'. Some questions may require you to upload evidence (see picture below).

If there is a handout you need to download and fill in for the question, the question will state this and the handout will be provided for you on the left-hand side as a resource that can be downloaded (usually in a Microsoft Word format). Your Assessor also has access to these resources.

You will also find other resources linked to this unit on the left-hand side that may be useful to you for your qualification.

	.earner				₽ -2 Î	
Home ~ Inbox ~ Evidence ~	Suidance and Resource ~	Reports ~				
Home = Inbox = Study Online						
Submit Assessment						
Qualification GOLY3PA3G Unit 301 Assessment Unit 301 Meaning Harmonian Planar complete all assessments linked to this unit. Planar complete all assessments linked to this unit. Planar complete all assessments linked to this unit. Planar generative The Firet Welfare Needs, / This video is to support bioinkedge on the Velfare endeds for algos. Environmental Impacts Of Consumer A Products / Thu Velo Iooks at the decisions we make as consumers, from what products who yo how we end up disposing of them. These often	Learning Outcome 5. Using the ta of equipment, Learnier Answe No. of evidence Evidences Learning Outcome 6. Explain the Learner Answe	ble attached prepare a risk asse bahing, drying, pest infestation s es required: 1 strengting: 1 str	essment for a dog grooming environment (To include lone wo n, bio-security). equipment of why this is important.	rking, manual handling, personal	injury, maintenance	You can type comments / your answer here
Resources linked to	this unit	SUBMIT ->	Upload evidence Once you have ent then save to draft t Assessor for markin	ered your an o work at a la ng.	iswers / evic ater date or	dence you can submit it to yo

You will be given the choice of your main Assessor (default Assessor) or any other Assessors that work at your Training Provider, to submit your work to. Please submit your work to the main Assessor, unless your Training Provider tells you otherwise.



Getting Feedback From your Assessor

Your Assessor will have your work sent to their inbox and be able to mark it. They can mark individual questions as achieved or not achieved, as well as marking the whole unit as a Pass, or Refer, if more work or changes are needed.

Assessments (units) that have been returned by your Assessor for additional content will be shown in your tasks, under Tasks my Assessor has sent back. You can then go back into the unit to make any changes required by pressing 'Edit & Submit'.

The e-Portfolio allows your Assessor to leave comments under each individual question and also at the bottom of each assessment (unit).

Qualification		
03/5945/6	Make sure the dog has 🔺 Provide dog with clean fresh 🌰 Mak	ike sure the the 🚔 Lick matts are 🚔 feet body etc. 📩
12	a clean safe relaxed drinking water. The dog should dog	g has enough to very useful As a groomer
essment	rest place with individual needs and maintain a born	red or stressed. maybe very signs of illness
iit 302	appropriate stable weight do not let them Who	nervous or that the owner
amar Instructions	Note: Maximum allowed limit: 3000 characters	
ease complete all assessments linked to this unit.	+ NEW ROW	
ease complete all assessments linked to this unit. or further support please visit the 'Resource		
How can animals make you ill? /	Learner Answer	
oonotic diseases are infectious		
numans. This animation shows how		
eople can get zoonotic diseases and	Assessor Notes	
Dog Health Check and Grooming Diary /	Could you mention exercise in the social interaction & exercise column please.	
This diary is to capture the grooming		L
ist Submitted Date	Learning Outcomes	
7/10/2021 at 11:15PM	4. Explain three types of preventative care actions that can be provided by a dog groo	omer, owner and vet to maintain a dogs health and welfare.
NOK COURT	Dog groomer (regular grooming, Owner (Regular brushing at home	e, attending vets for annual Vet (Vaccinations, annual health
		Powered by Aptech Systems Lift
		\setminus
		Assessor
		foodback

You can start making any changes. You then have two options, either save to draft to continue working on it at a later date or you can it submit for marking to your Assessor.

Submit Assessment Qualification						
603/5945/6 Unit 302 Assessment Unit 302	Make sure the dog has a clean safe relaxed environment a dry rest place with appropriate	dog with clean fresh g water. The dog should suitable diet for there al needs and maintain a weight do not let them	Make sure the the dog has enough to do so it won't get bored or stressed. When u have 2	Lick matts are very useful when a dog is maybe very nervous or that th	ody etc. roomer ok out for of illness he owner	
Learner Instructions Please complete all assessments linked to this unit. Please complete all assessments linked to this unit. For further support please visit the 'Resource Learning Resources	Note: Maximum allowed limit: 3000 character	5				
How can animals make you ill? / Zoonotic diseases are infectious diseases spread between animals and humans. This animation shows how people can get zoonotic diseases and how they can prevent them	Assessor Notes					Assessor
Dog Health Check and Grooming Diary / 📥 This diary is to capture the grooming	Could you mention exercise in the social	nteraction & exercise column plea	ise.		ĥ	feedback
Last Submitted Date 07/10/2021 at 11:15PM Rework Count 1	Learning Outcomes 4. Explain three types of preventative care a Dog groomer (regular grooming,	actions that can be provided by a c Owner (Regular brushing a	log groomer, owner and vet to t home, attending vets for a	maintain a dogs health and welfar Innual Vet (Vaccinations,	re. annual health	
				C BACK SAVE TO DRA		
2022 © ePortfolio				Power	ed by Aptech Systems La vited	
				/		
			Sa	ave to Draft	Subm	it

3. Learner Time

Adding Learner Time

Each task on the e-portfolio has a box for adding learner time. Once you are ready to submit your assessment you will need to add learner time in **minutes** (for example 2 hours is 120 minutes), this will then go towards your Guided Learning Hours (GLH) for your qualification. You can also add additional time for assessments (units) if the assessment (unit) needs to be re-submitted following Assessor feedback.

	Learner time	
Submit Assessment		
Quilification 603/594/5 Unit 302 Assessment Unit 302 Learner Instructions Please complete all assessments linked to this unit. Please complete all assessments linked to this unit. For further curron rakes with the "Recourse Learning Beaucratic assessments linked to this unit. For further curron rakes with the "Recourse Learning Beaucratic assessments linked to this unit. For further curron rakes with the "Recourse Learning Beaucratic assessments linked to this unit. For further curron rakes with the "Recourse Learning Beaucratic assessments linked to this unit. For further curron rakes with the "Recourse Learning" and How they can prevent them Door Health Check and Grooming Diary /	Optional civitence Comments Submitted Date & Time Fandidate Comments Your Comments Providence OTimesheet Learner Time Minutes Minutes	Assessor Comments
This diary is to capture the grooming	Declaration	
Last Submitted Date Rework Count O	I agree that the information provided here is an accurate account of what has taken place.	◆BACK SAVE TO DRAFT II SUBMIT →
2022 © ePortfolio		Powered by Aptech Systems Limited
	Declaration	

Please make sure that you sign the declaration before submitting an assessment.

Timesheets

As a learner, you can add additional learning time and be more specific about the tasks that you have completed and how long has been spent on each. This can be for practical skills, additional learning or wider research. If you are receiving additional support then this needs to be recorded here. Select inbox then timesheet.

Si F	ET		Learner					Po	₽ -∋
Home ~		Evidence ~	Guidance and Resource ~	Reports ~					
Home - Inbox -	Study Online								
() Timesh	Timesheet Ieet Log							NEW TIMESHEET L	0G +
Category			Description			From Date	To Date	Time spent (minutes)	
					No timesheet log				
2022 © ePortfolio	hosten co uk 70-r	er il earner Akindi Be	w/Timerheat						
mups//casiep.aptec	nsystem.co.ui@Paç	esy ceamer/ Workho	Wy HITICS Red						

You can then select a category from the pre-populated list, add a timesheet entry (give an overview of your learning), from and to dates and duration of the activity, recorded in minutes. This will then be added to your overall Total Qualification Time (TQT).

Nome · Inkox · Evidence · Nome · Inkox · Trunsheet Log Immesheet Log From Date To Date Duration of activity (minutes) 0	
Home + Indox + Timesheet Log From Date To Date To Date To Date Ouration of activity (minutes) 2022 © electrolot	~
2022 C elettól	
2022 @ efectfold	NEW TIMESHEET LOG +
2022 © efentiols	// Time spent (minutes)
2022 © efectodo	
D22 © ePortfolo	
022 & ePortfolo	
022 & ePortfolo	
22 @ ePortfolo	
	Powered by Aptech Systems Lim
	iPET Netwo
	Learner E-Portfolio Gui

4. Uploading Evidence

Uploading Evidence

Both you and your Assessor can upload evidence to your tasks (sometimes referred to as assessment or units). Evidence could include files such as a Word document, image or PDF.

As a learner, you have two options for uploading evidence. You can upload evidence from within the task or assessment, using the green button. We recommend using the upload evidence section within each assessment as your first choice as it is a bit easier.

If you scroll to the bottom of the assessment, look out for the green evidence upload button

Or, if there is a specific question that prompts for a piece of evidence to be uploaded, e.g. upload your completed Candidate Feedback Form here, below the question there will be a green upload button.

Your Assessor can only mark your work and provide feedback for your evidence once the task/unit is submitted to them. They can't write a comment for the question that the evidence is related to, or mark the question as achieved unless the unit is sent to them, but they can view the evidence.

Or, you can upload evidence separately to the assessments, which may be helpful, if a unit is sat with your Assessor but you want to be organised and keep on top of uploading your evidence.

Select evidence then upload evidence



This will bring up the below page and give you the option to choose a file. Remember that the maximum file size is **15MB**.

📤 UPLOAD

	Learner		• 2
Home ~ Inbox ~ Evidence ~	Guidance and Resource – Reports –		
ome + Evidence + Upload Evidence			
Upload Evidence			(
This is where you upload evidence for your	assessor to approve and link to tasks in your e-portfolio. Please ensu	re that documents are clearly titled on your device before uploading them to the e-portfolio. Click the Submit button to uploa	d your evidence
Evidence Details		List of Assessments (tick boxes if you know the unit to link evidence)	
Brief description of evidence you are uploadi	ng *		
	K	h	
Select Evidences Choo	sse File No file chosen	This description does not name	
Name	Size Progress	status	
Note : The extension only allowed for upload	(mp4, m4v, pdf, doc, docx, xis, xisx, rtf, png, jpg, bmp, ppt and pptx), a	wowed file state	SUBMIT 1
		your laptop/device before	
		uploading here	

Top tip: PLEASE ensure that your documents are clearly titled on your device before uploading them to the e-portfolio. Your Assessor or IQA may reject them and ask for them to be named properly.

Once selected give a brief description and select the unit you want to link to, for example, a Dog Health Check and Grooming Diary Day 7 Fluffy Bichon to Unit 306. Once this has been uploaded it will be sent to your Assessor to accept, once accepted it will then appear within the Unit 306 assessment. Any rejected evidence will be sent back to you, this will be found within the evidence status.

NETWORK	Learner				•	6
pme v Inbox v Evider	nce - Guidance and Resource - R	leports ~				
e Evidence - Upload Evi	d Evidence					
Upload Evidence	te Status					
This is where you upload evidence	or your assessor to approve and link to tasks in	your e-portfolio. Click the Submit	t button to i	upload your evidence		
idence Details			List of A	ssessments (tick boxes if ye	ou know the unit to link evidence)	
ief description of evidence you are	uploading*		Select	Assessment	Description	Assessor
Select Evidences Choo	se file] No file chosen Size Progress	Status Action	0	Unit 305	The aim of this unit is to provide the knowledge, skills and understanding required to care for dogs in a grooming environment. To be able to carry out health checks and identify anatomical points on a dog, know and understand canine behaviour and be able to adapt handling to different dogs.	Hayley Smith(200066)
				Unit 306	The aim of this unit is to provide knowledge, understanding and skills required to prepare, style and finish a range of dog breeds using various techniques according to breed pattern or client requirements.	Hayley Smith(200066)
//aslen.antechsystem.cn.uk/Panes/Fearner	/Fuidence/l Indnad			308	The aim of this unit is to provide the knowledge, skills and understanding the operation of a small canine business, establish effective marketing and financial planning.	Hayley Smith(200066)

ne v Inbox v		Guidance and Resource ~	Reports 🗸				
Evidence = Evidence S		e					
	Evidence Statu	z					
Evidence Status							
nked Assessments			Evidence Description	Date	File Name	Status	Action
nit 306				03-03-2022	Body parts and styling question 4 306.docx	Accepted	
nit 306				03-03-2022	Coat types - question 3 306.docx	Accepted	
nit 305				03-03-2022	Grooming Diary Day 12 Bailey Pomeranian.docx	Accepted	
nit 305				03-03-2022	Grooming Diary Day 15 Lockie Sprocker.docx	Accepted	
nit 305				02-03-2022	Report the good and poor signs of a dogs appearance and physical condition - 305 10.docx	Accepted	
			1 2 3 4				

You can review the evidence status by selecting Evidence and Evidence Status, this will then inform you if it has been accepted or if there is an action. If possible try to use the evidence upload within each unit assessment. Your Assessor has to approve your evidence and check that it is uploaded to the correct place.

Remember, your Assessor can only mark your work and provide feedback for your evidence once the task/unit is submitted to them. They can't write a comment for the question that the evidence is related to, or mark the question as achieved unless the unit is sent to them, but they can view the evidence.

5. Guidance and Resources

Using Resources

Within the E-portfolio a range of resources have already been added to the relevant Qualification to support you as the Learner with your knowledge. These include documents such as Grooming Diaries, templates, Candidate Resource Handbooks, depending on the qualification. These resources have been linked to the relevant individual unit/assessment within the unit itself, on the left hand side on the dark blue section.

Unit			Task / Que 1. In port	estion iduction Thank you for c tfolio Candidate Guide •
309			qua	lification. • Useful Links
Assessment 309V2			Co	nfirmed Yes / No
Learner Instructions Please upload your completed W to record a minimum of 360 Minu learning and home study in the <i>li</i> Learning Resources	orkbook. For this u utes which will inclu earner time box	nit you will need Ide guided		
Unit 309 - Candidate Feedback F capture your feedback on your c	iorm / This resource qualification.	e will 🛃 📤		+ NEW ROW
Unit 309 - Digital Imagery Conse completed by the candidate.	nt Form / This is to	be 📥	Lear	ner Answer
Candidate Qualification Overview contains information about the o is assessed.	w / This resource qualification and ho	ow it		
			Asse	essor Notes
Last Submitted Date Rework Count O	_		Asse	essor Notes
Last Submitted Date Rework Count 0		Learr	Asse	essor Notes
Last Submitted Date Rework Count 0	Evidence ~	Learr Guidance and	Asse DET Resource ~	Reports ~
Last Submitted Date Rework Count 0	Evidence ~	Learring	Asse Cer Resource ~	essor Notes
Last Submitted Date Rework Count 0	Evidence ~	Learring Resource Libr	Asse DET Resource ~ ary	essor Notes

Resources fall into two sections:

- eLearning which iPET Network have added which are online resources, websites or videos. This section is less commonly used
- Resource Library resources e.g. grooming diaries, assessment records, templates, Candidate Resource Handbooks that have been added by iPET Network

Resource Library

The resource library has been prepopulated with resources, websites and videos linked to the units and assessments by iPET Network. You can search for any videos, internet sites or documents linked to your

qualification. By selecting Assessment you can view all materials linked to each unit, for example, Unit 301 evidence below.

		RK	Learner			•	Ð
	Home ~ In	box ~ Evidence ~	Guidance and Resource ~	Reports ~			
	Home + Guidance &	Resource Library					
	🥂 Resource L	brary				0	
~	Qualification	Unit Assessment	General				
	Search					ADD RESOURCE +	
/	Resource Title /	Desc	Linked Assessment(s)	Created By	Created Date		
1	The Five Welfare knowledge on the	Needs. / This video is to suppor Welfare needs for dogs.	t Unit 301	AO Admin	04-Feb-2021	4 4	
	Environmental Im This video looks a consumers, from we end up dispos other people in o	pacts Of Consumer Products / t the decisions we make as what products we buy to how ing of them. These often affect ther places.	Unit 301	AO Admin	04-Feb-2021	A A	
	How can animals diseases are infe animals and hum people can get zo	make you ill? / Zoonotic tious diseases spread between ans. This animation shows how <u>onotic</u> diseases and how they	Unit 302	AO Admin	04-Feb-2021	<u> </u>	
You can	n search	e / Please use this table sment 1 on unit 304.	Unit 304	AO Admin	04-Feb-2021	Download by	
in this b	bar by	bandry dog health check orts underpinning th checks	Unit 305	AO Admin	04-Feb-2021	clicking the bl	ue
typing e	e.g. 309,					Suconnere	_
level 3 d	diploma,						Ť
templat	te						

Top tip: Do not upload your evidence e.g. grooming diaries here, this is not linked to your portfolio!

e-Learning

Selecting eLearning will allow you to view additional videos or websites that you may find useful. These resources may not be linked to your qualification but will provide you with wider learning.

NETWORK	Learner		•	≙ ∄
ome ~ Inbox ~ Evi	dence			
e = Guidance and Resources = e	Learning			
eLearning				
How to Promote Inclusion in th This resource reviews the history (2-02-700) EDUCATOR AWARD	e Classroom of inclusion and methods to develop this within the classroom.			•
Ground Rules for Teaching What ground rules are and how t (2020) EDUCATOR AWARD	o develop them within your teaching.			*
Feedback to Students This resource will review the Goa to to 3021 EDUCATOR AWARD	i, Medal and Mission process for giving effective feedback to students.			•
What is a Risk Assessment This resource will review the step 02-02-2021 HEALTH & SAFETY	is organisations should take to protect their workers, and other people from harr	n. Make links to your working environment.		•
Micro Teach for peer feedback This resource is for Educators to	watch and review. This is recorded to develop peer feedback and develop reflect	ion and feedback skills.		•

6. Viewing your Progress

Looking at learner progress/work completed so far

As a learner you can review your progress within the E-portfolio at any time, select review reports and then view progress. This will then provide a visual look at your qualification progress, by clicking on each green element it will provide information on your whole qualification, each unit and overall progress.

Home $$ Inbox $$ Evidence $$ Guidance and Resource $$	Reports v	
Home = Reports = Portfolio	View Progress	
	View Learner Policies	
	CAS View Qualification Unit Assessment	
63%	Qualification Information 603/9945/6 Quali Description IPE Network Level 3 Diploma in Dog Groomling and Salon Management Pathway Number Petwork Level 3 Diploma in Dog Groomling and Salon Management Level Description Level 000 Min: Credit 40	
	Min. Units Qualification Unit/Task Progress	
https://caslep.aptechsystem.co.uk/Pages/General/ShowPortfolio?4	Y/618/1636 D/618/1637 D/618/1640 K/618/1639 H/618/1638 K/618/1642 H/618/1641 M/618/1643	
7. Reports		

Downloading Your Portfolio

You can download a copy of your Portfolio by clicking reports, view progress, then download portfolio.

		Learner		
Home ~ Inbox ~	Evidence ~	Guidance and Resource \sim	Reports ~	
Home • Dashboard			View Progress	
Announcements			View Learner Policies	
MY STATUS			CAS View	



8. FAQs

When will I get access to the e-portfolio? The process is - the Training Provider/Assessor registers you as a Learner. Once they have assigned you a main Assessor and an IQA (Internal Quality Assurer) you will receive an automated email with your login details. Once your Assessor has assigned you your units, you will be able to see these within your e-portfolio.

I have access to my E-portfolio but there is no work on there? Your Assessor has not allocated your units, please contact your Assessor.

I've forgotten my password? Please contact your Assessor. Your Assessor can reset the password using their Assessor E-portfolio, if you either forget or lose it.

With the time sheets, do I need to log this on each day or add after I have completed my written tasks on hours undertaken? Each written assessment the learner will be prompted to update the time spent. Also you can complete timesheets at anytime of the day when completing GLHs within the classroom / school.

Can I upload Videos and Pictures from a mobile phone to the E-portfolio? Yes, however, using either a PC, Laptop or Tablet gives a better user experience. You can use a phone but the visual experience will be compromised.

Where do I upload videos? Due to the size of videos, it is not recommended to upload these directly to the -portfolio. Instead discuss with your Assessor the other options, which includes YouTube. They have access to guidance documents for this.

Getting help and advice

Contact your Assessor in the first instance. They will then be able to seek support from iPET Network if needed.